

# Senior Design Research Assistant

Application deadline: **Wednesday, September 4 (midnight)**

Submit application to: [hdl@ecuad.ca](mailto:hdl@ecuad.ca)

## Health Design Lab – Senior Design Research Assistant Position (For non-students)

### Job Description

**This is an exciting opportunity to join the HDL team through a non-student position for experienced designers and researchers.** This role will involve supporting HDL Director Caylee Raber in the leadership of a co-design project with BC Cancer, alongside 4 student research assistants. This position offers a unique opportunity to contribute to participatory design research within a healthcare context, work in a highly collaborative interdisciplinary model, explore the application of co-design methodologies in new contexts and simultaneously build capacity for healthcare patient experience staff and design students.

### Key responsibilities:

The Senior Design Research Assistant will be responsible for: supporting project management, guiding and working alongside Student RAs, and actively contributing to all design and research aspects of the project including: planning co-design activities and strategy, co-facilitating meetings and design workshops, analysing research data, and writing and visualizing reports to summarize findings and insights.

**Timeline: September 2024 – Oct/Nov 2025,**  
15 hours/week (approx. 2 days/week)

Flexible availability to accommodate meetings and workshops on different dates/times will be an asset

This position will include a combination of in-person and virtual synchronous and asynchronous work

This position may include opportunities for additional work and/or contract extension

**Rate: Approx. \$23 – \$34/hour** (rate determined based on academic credentials) – includes 4% in lieu of vacation and 4.5% in lieu of general holidays

Successful candidate will benefit from access to HDL studio space, mentorship and resources, as well as access to some University Facilities, tools and resources.

### Project: Engaging Patients and Family in the BC Cancer Action Plan

The Senior Design Research Assistant will provide support ~15 hours per week on the new HDL Project, titled "Engaging Patients and Family in the BC Cancer Action Plan". Under the leadership of the Provincial Health Services Authority (PHSA), the goal of this project is to support increased and meaningful engagement of patients and families in core decision making and actions related to the BC Cancer Action Plan. Through a co-design process in collaboration with a BC Cancer Engagement Team, the Health Design Lab will support the engagement of patients and families, in 2 key priority areas, to gather their perspectives and identify key recommendations as an initial approach to engagement. This may include gathering insights related to two or more of the following areas: 1) Cancer Support Services 2) Community Oncology Networks 3) Facilities and Spaces, 4) Team-Based Care. Specific areas of focus will be determined in collaboration with project leadership at BC Cancer and HDL at the onset of the project.

The HDL Team including, the HDL Director, Senior Design Research Assistant and 4 Student Research Assistants will work closely with the BC Cancer Patient Experience team and 1-2 patient advisors to co-plan and co-facilitate a series of engagement workshops to gather patient and family insights. Through a collaborative process of thematic analysis key insights about the current experience and key recommendations for future development in the priority areas will be identified.

### Qualifications:

#### Required:

A degree in Design;

Proven experience in participatory design/co-design, evidenced by a strong portfolio and relevant work experience;

Strong research and writing skills, evidenced by your application and writing sample;

Excellent communication abilities (verbal, written and visual);

Ability to work independently and collaboratively in a multidisciplinary environment.

#### Preferred:

Experience with participatory/co-design methods in community-based and/or healthcare contexts;

Experience planning and facilitating virtual and in-person co-design workshops;

Experience with qualitative data analysis (ex. Reflexive thematic analysis), synthesis and reporting of findings;

communication and information design skills, including expertise in InDesign and Illustrator;

Understanding of community-based research ethics, trauma-informed design, design justice principles and/or similar frameworks.



# Application Form

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Name: \_\_\_\_\_

## 01

### Interview Availability

When are you available for an interview?

#### Wednesday, Sept 11

2:00 pm - 3:00 pm

3:00 pm - 4:00 pm

4:00 pm - 5:00 pm

#### Friday, Sept 13

10:00 am - 11:00 am

11:00 am - 12:00 pm

12:00 pm - 1:30 pm

If you're not available any of these times, please provide your availability for Sept 11-17 below:

## 02

### Application Requirements:

Please attach the following to your application submission email:

A cover letter outlining your interest and relevant experience

A current CV/resume, including a list of relevant work and project-related experiences

A writing sample demonstrating written communication skills (such as a report, academic article, meeting summaries etc.)

Portfolio work demonstrating participatory design research and practice

Application Form

When attaching files to your submission email, please use the following file naming system:

2024\_BCCancer\_Cover Letter\_First Name\_Last Name\_Date.pdf

2024\_BCCancer\_Resume\_First Name\_Last Name\_Date.pdf

2024\_BCCancer\_Writing Sample\_First Name\_Last Name\_Date.pdf

2024\_BCCancer\_Portfolio\_First Name\_Last Name\_Date.pdf

2024\_BCCancer\_Application Form\_First Name\_Last Name\_Date.pdf

In the Health Design Lab we seek to enhance the inclusion of underrepresented and equity-deserving communities in the design and delivery of health services, programs and experiences. To support this goal, the diversity and cultural competence of our team matters. We are actively seeking team members who bring new perspectives and skills to our Lab. We encourage applications from candidates of all backgrounds, experiences, and perspectives, regardless of race, gender, disability, sexual orientation, religion, or age.

Only short-listed candidates will participate in an interview.

Thank you for applying! For more information about hdl visit [hdl.ecuad.ca](http://hdl.ecuad.ca)